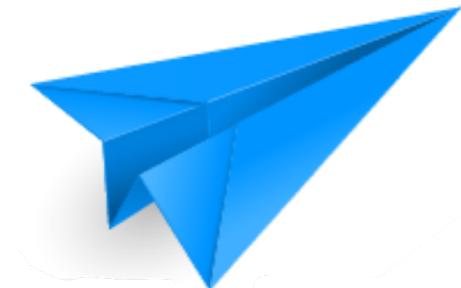
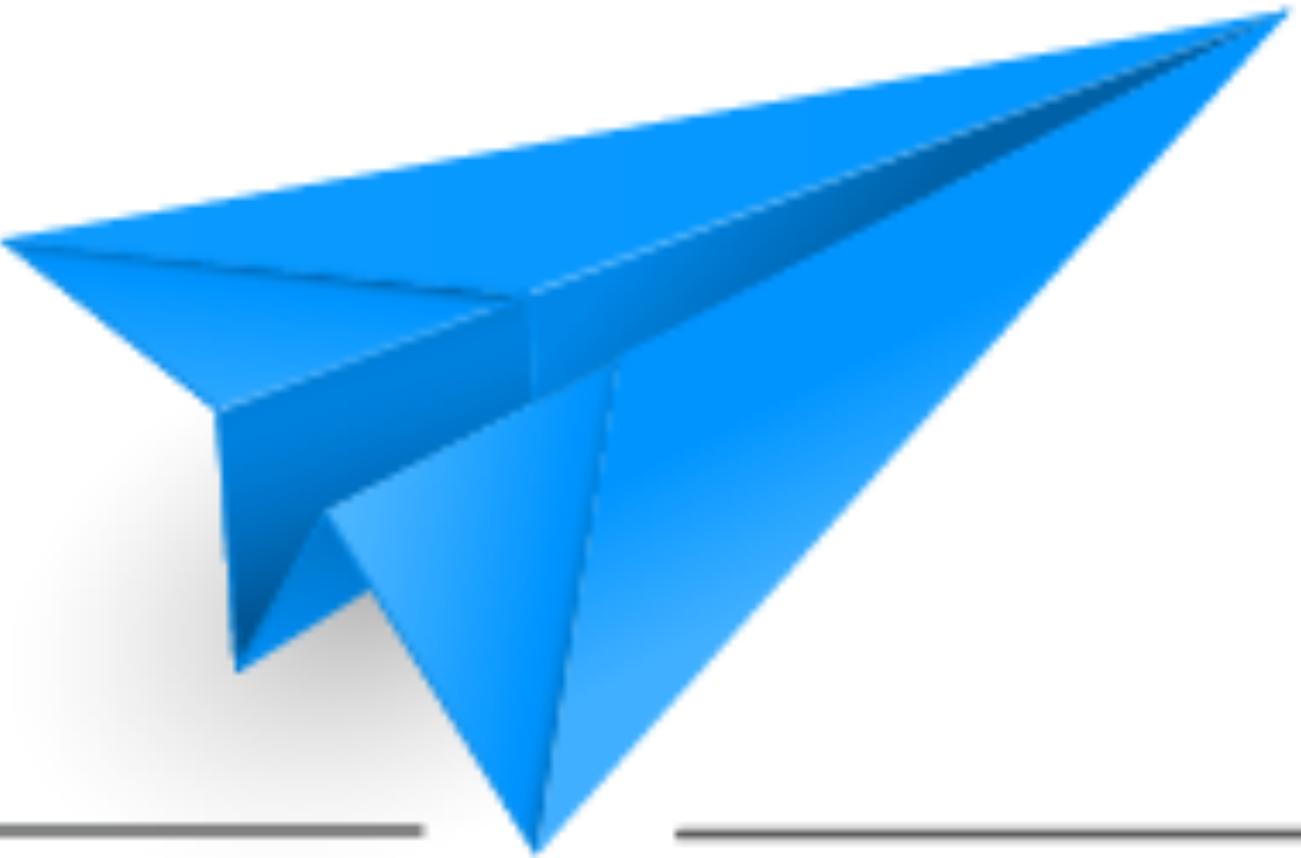


LA ESTRATEGIA EN LAS REDES SOCIALES

UNA CLAVE DE INTERNALIZACIÓN





Solucionafacil

Si es posible imaginarlo, es posible hacerlo

PONENTE

DAVID MARTINEZ CALDUCH

Consultor en Marketing Digital & Social
Media Strategy en Soluciona Facil

@SOLUCIONAFACIL

@DAVIDMCALDUCH

DMARTINEZ@SOLUCIONAFACIL.ES



#SOCIALSELLING

MUNDIAL

LATINO
AMÉRICA

ECOMMERCE

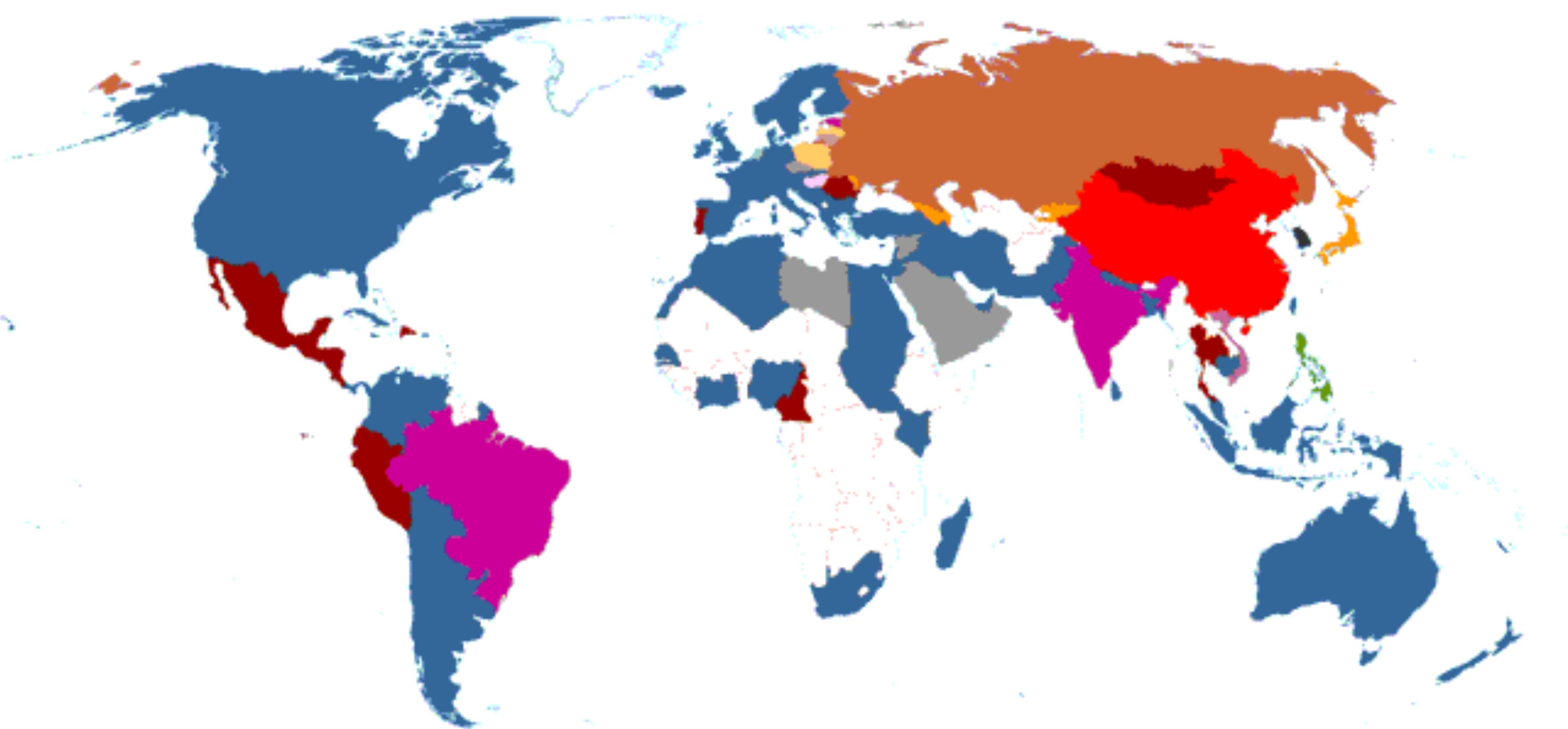
#SOCIALSELLING



MUNDIAL

WORLD MAP OF SOCIAL NETWORKS

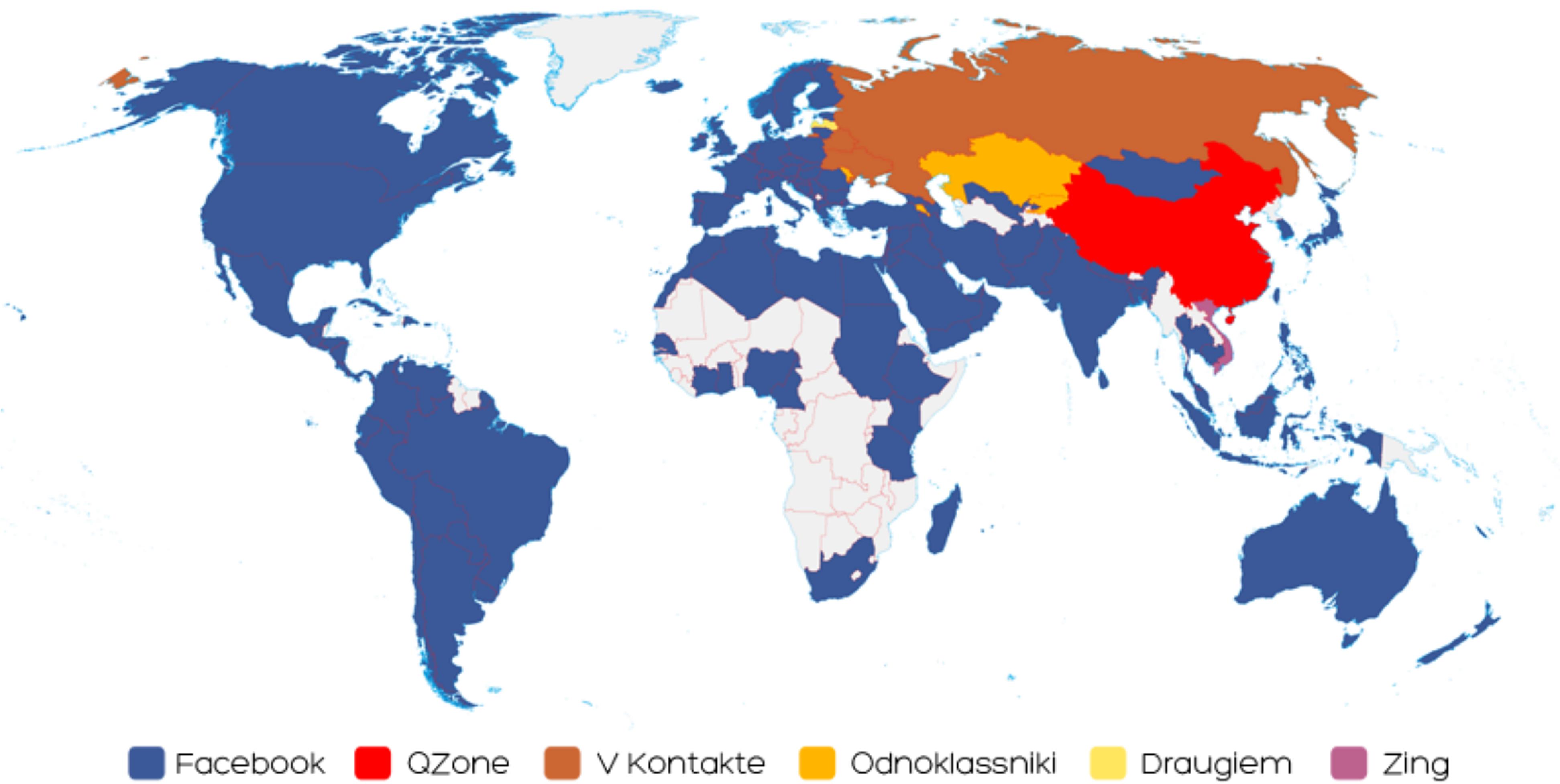
June 2009



Facebook	V Kontakte	Odnoklassniki	Lide	Hyves	Zing	HIS
Orkut	Nasza-Klasa	QQ Zone	Iwiw	Maktoob	One	Mixi
Friendster	Wretch	Cyworld				

WORLD MAP OF SOCIAL NETWORKS

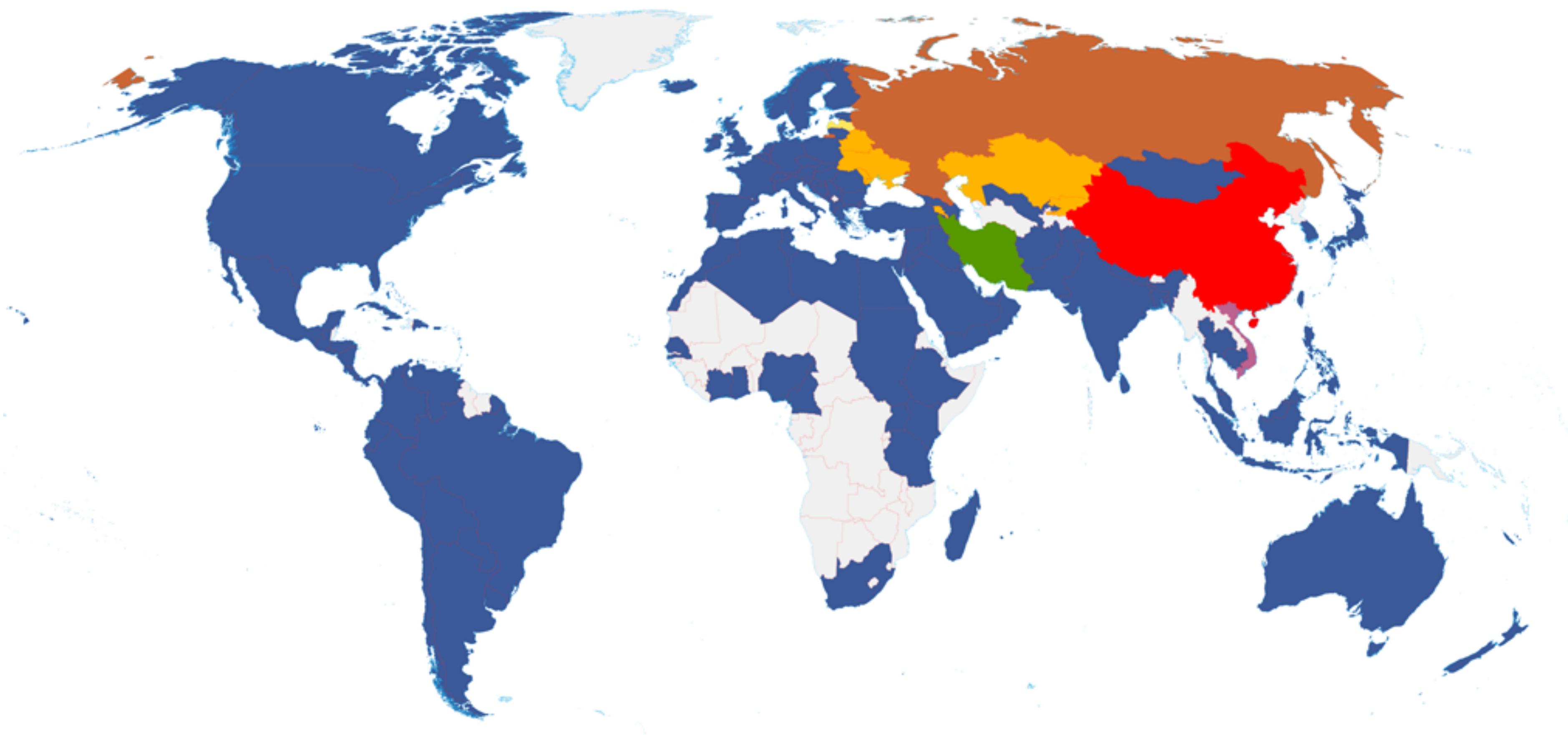
December 2011



■ Facebook ■ QZone ■ Vkontakte ■ Odnoklassniki ■ Draugiem ■ Zing

WORLD MAP OF SOCIAL NETWORKS

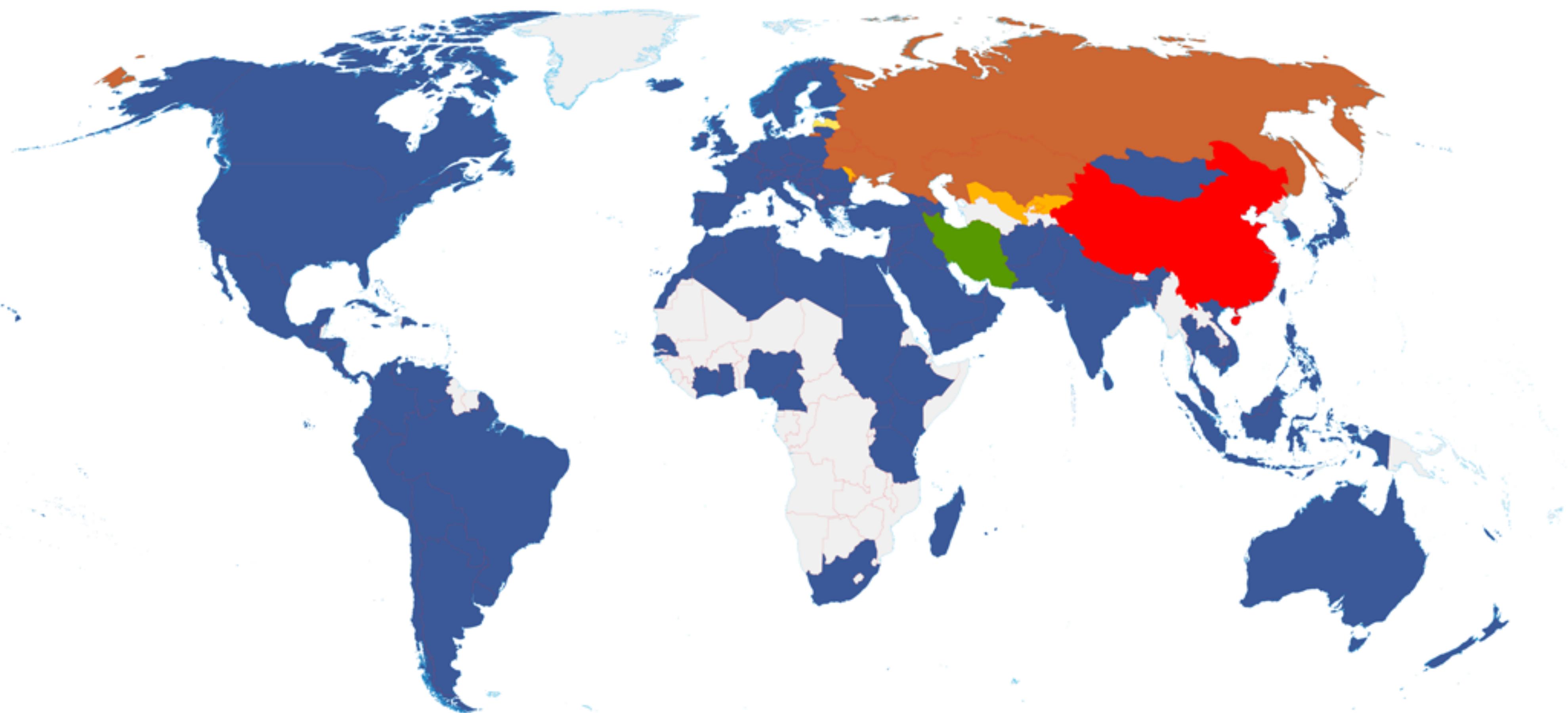
June 2012



- Facebook
- QZone
- VKontakte
- Odnoklassniki
- Draugiem
- Zing
- Cloob

WORLD MAP OF SOCIAL NETWORKS

December 2013



Facebook

QZone

V Kontakte

Odnoklassniki

Cloob

Draugiem

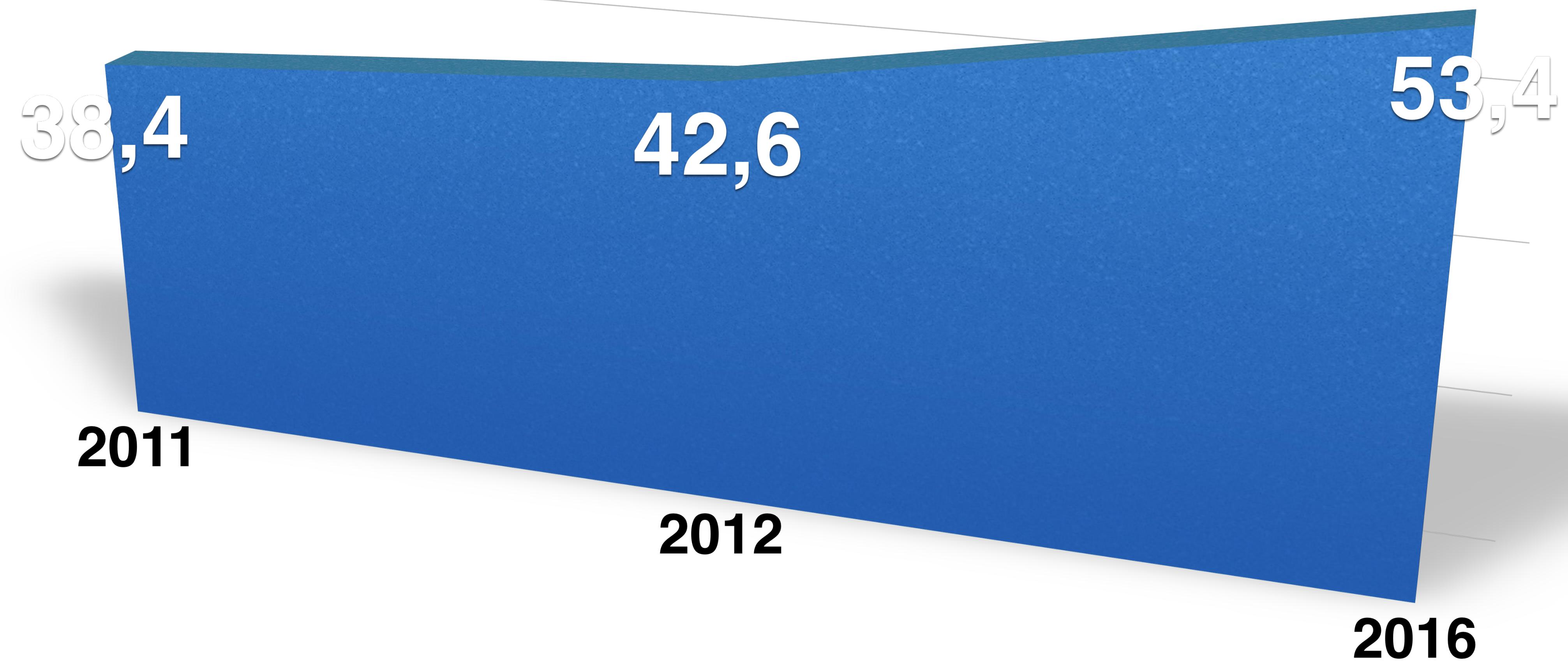
#SOCIALSELLING



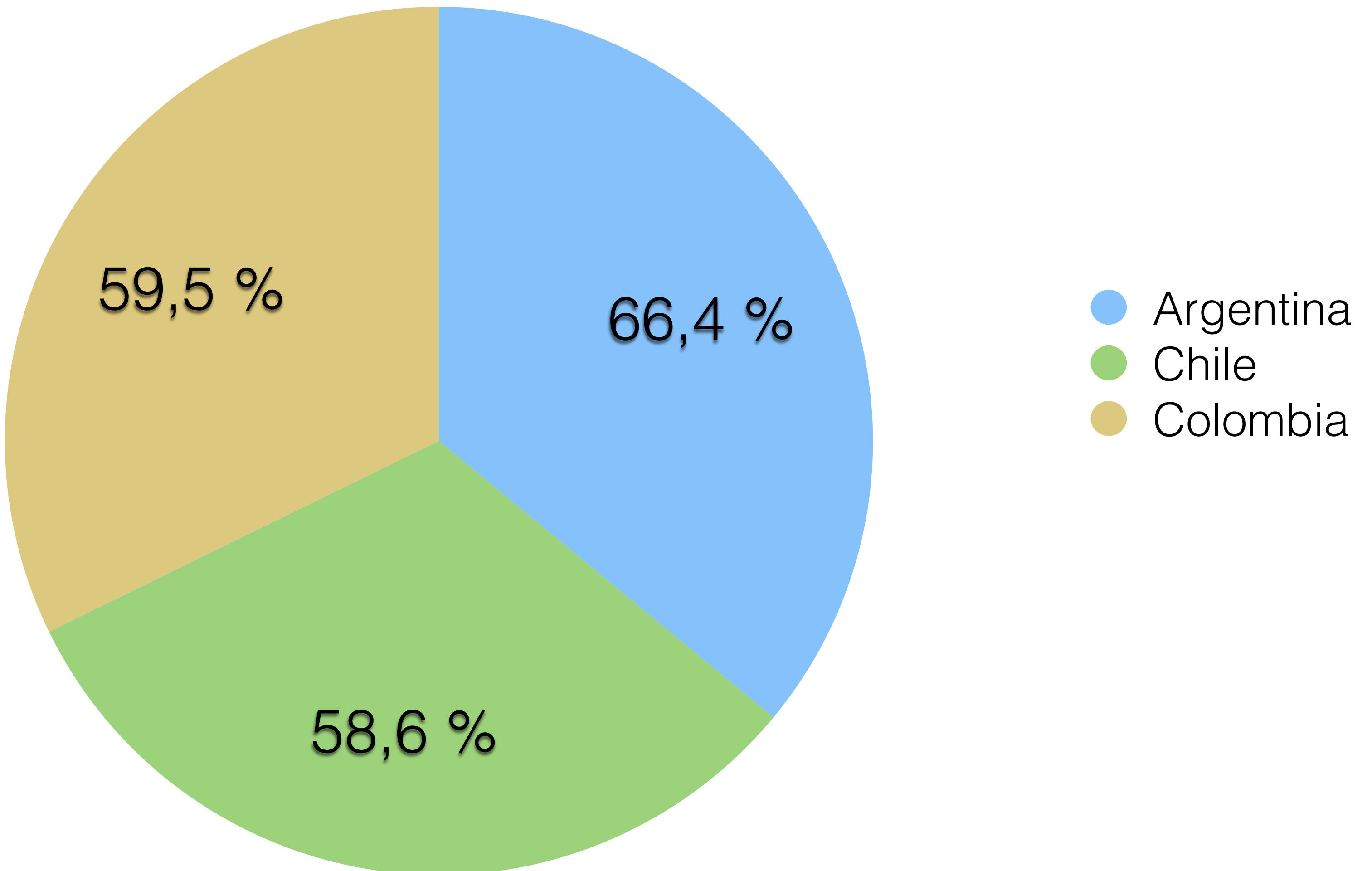
LATINO
AMÉRICA

**LA REGIÓN DONDE MÁS CRECE
EL USO DE INTERNET**

PENETRACIÓN

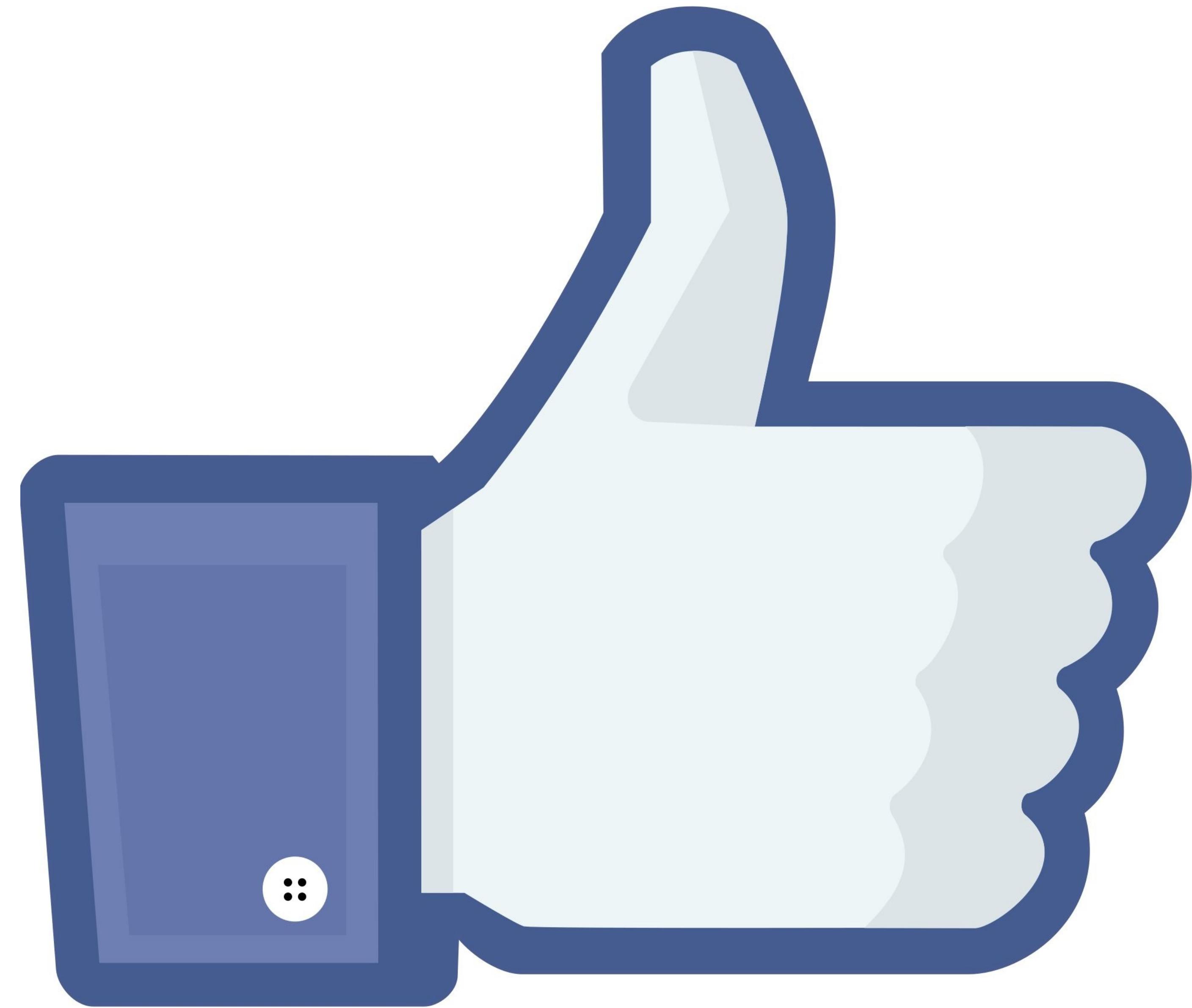


POR PAÍSES



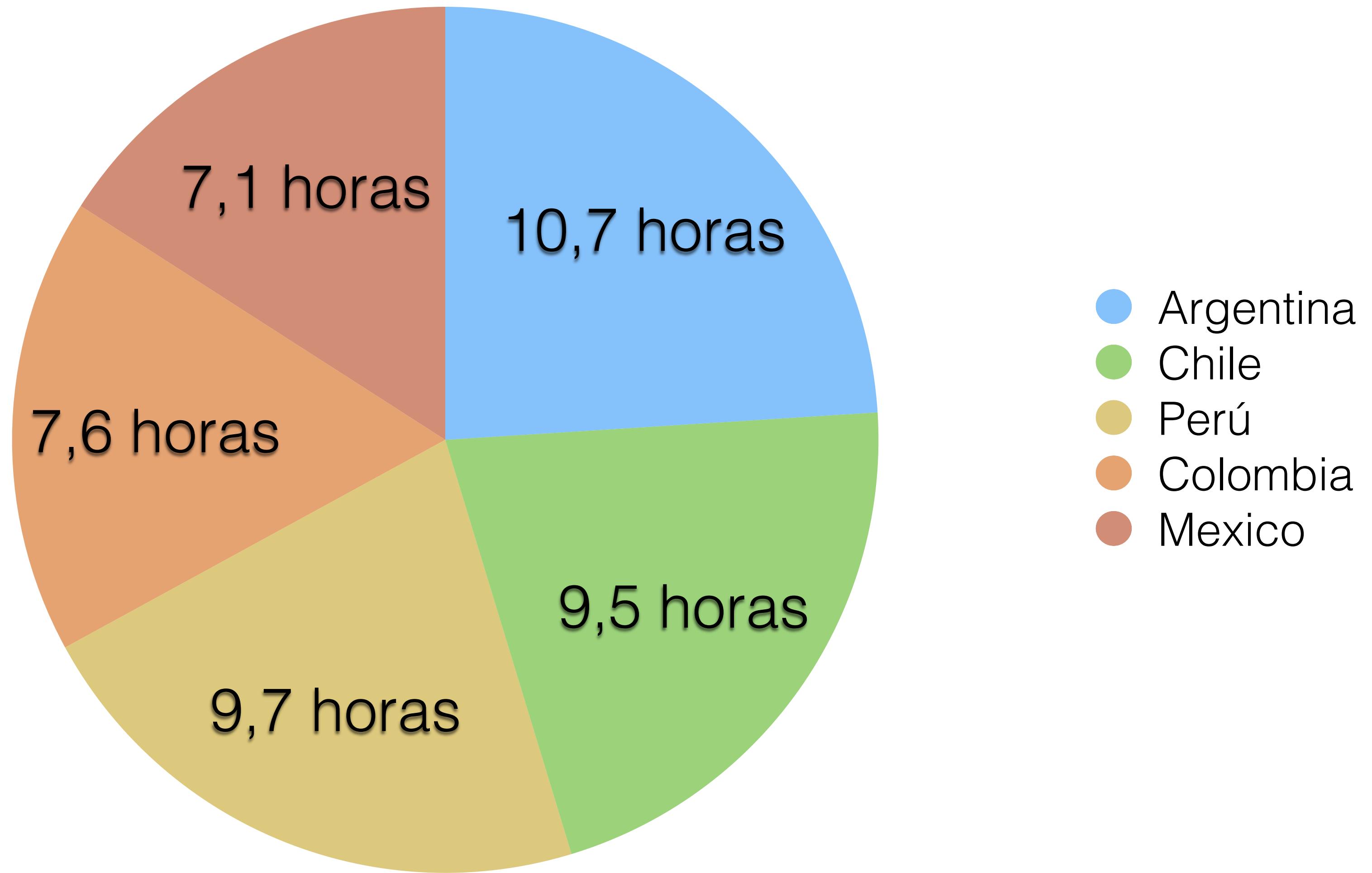


LAS WEBS MÁS VISITADAS

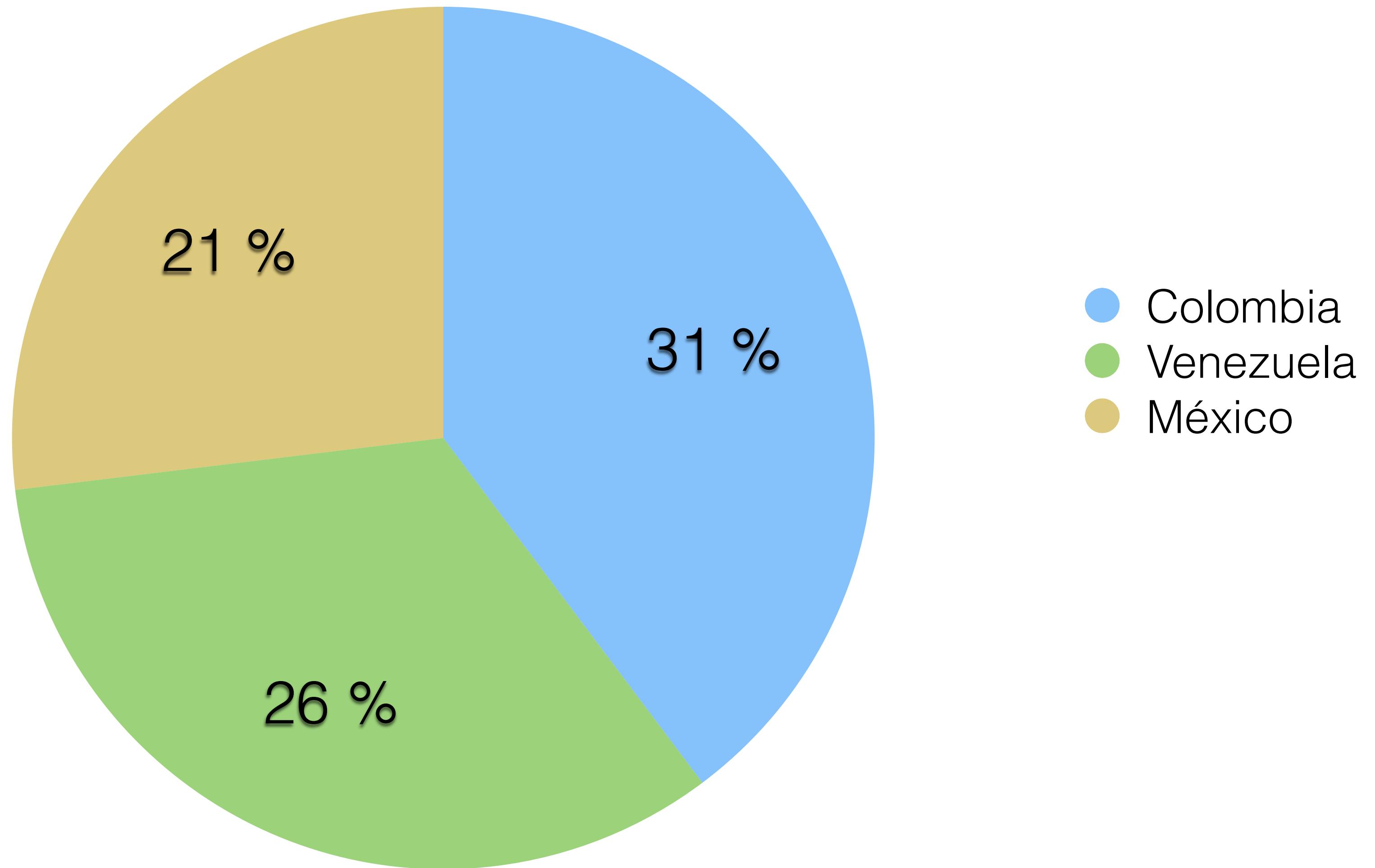


MÁS TIEMPO SE
PASA

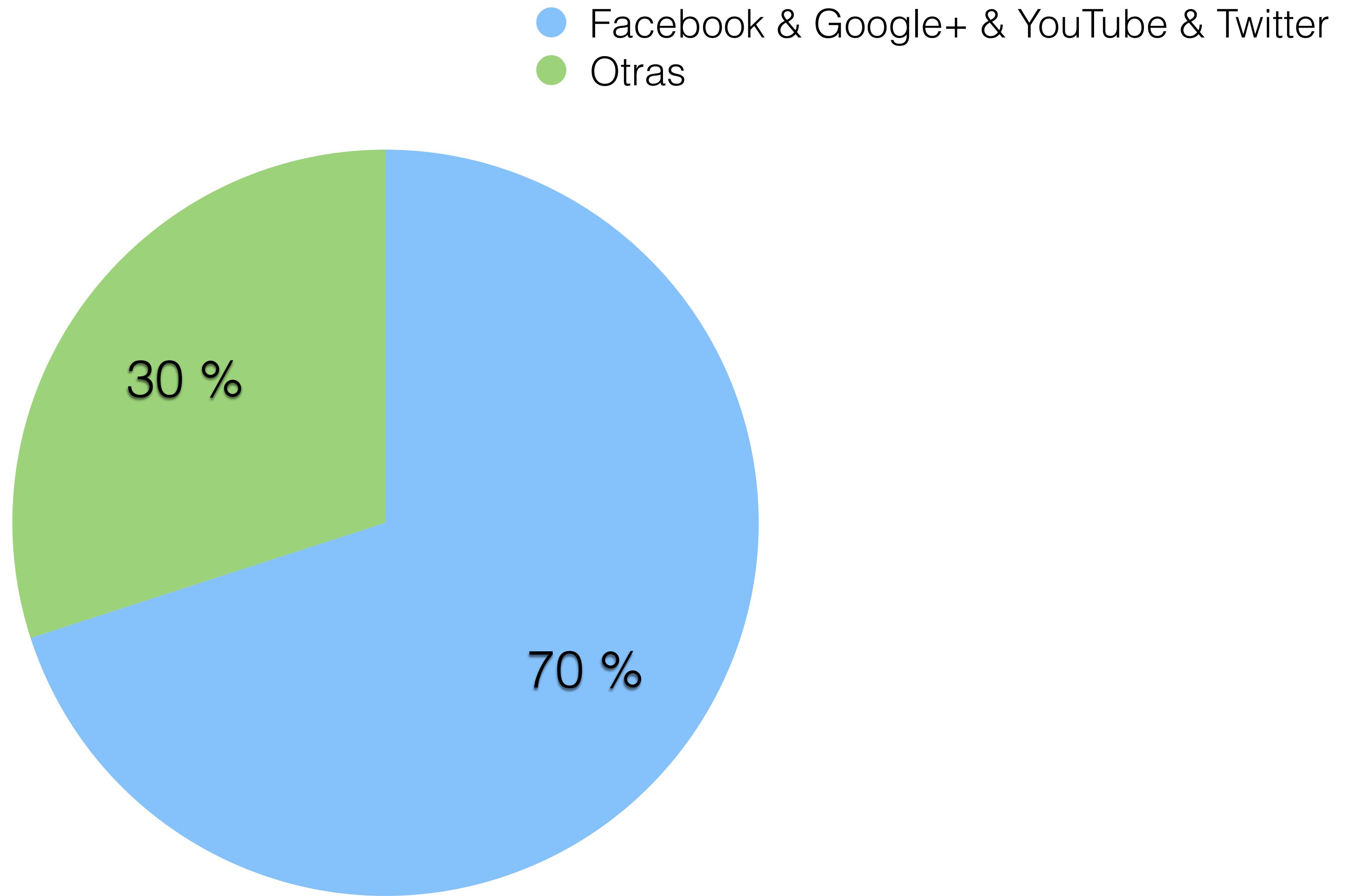
TIEMPO EN LAS REDES



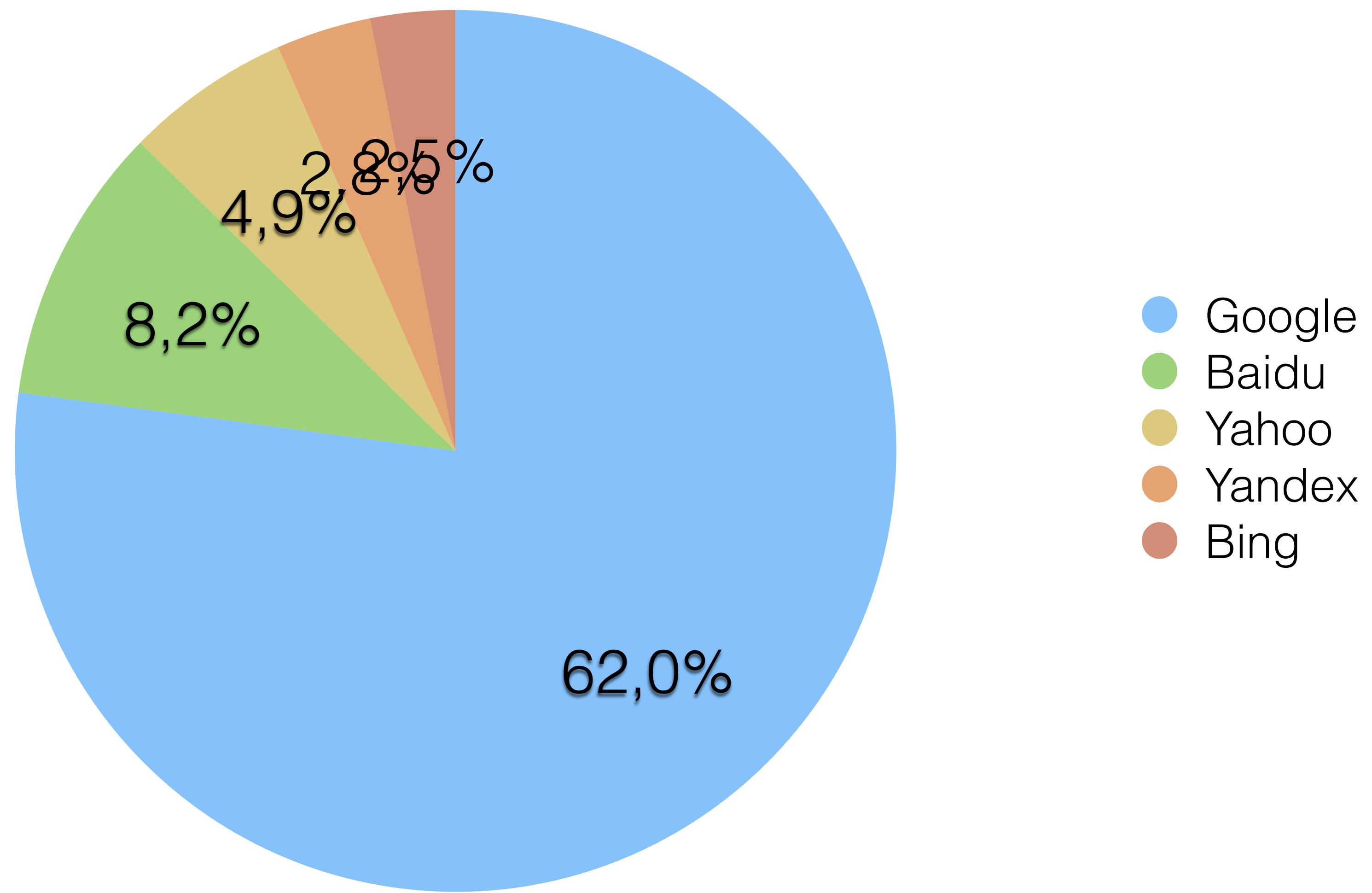
USUARIOS ÚNICOS



POR RED



BUSCADORES EN EL MUNDO





300

MILLION MEMBERS

We now have 300 million LinkedIn members, more than half of whom live outside of the U.S. That's enough to make LinkedIn the fourth largest country in the world. In celebration, we took a look back to see how much our membership has grown and diversified over the past five years. It's a helpful reminder of not only where we've been, but also where we're headed as we work to create economic opportunity for every professional in the world.



#SOCIALSELLING

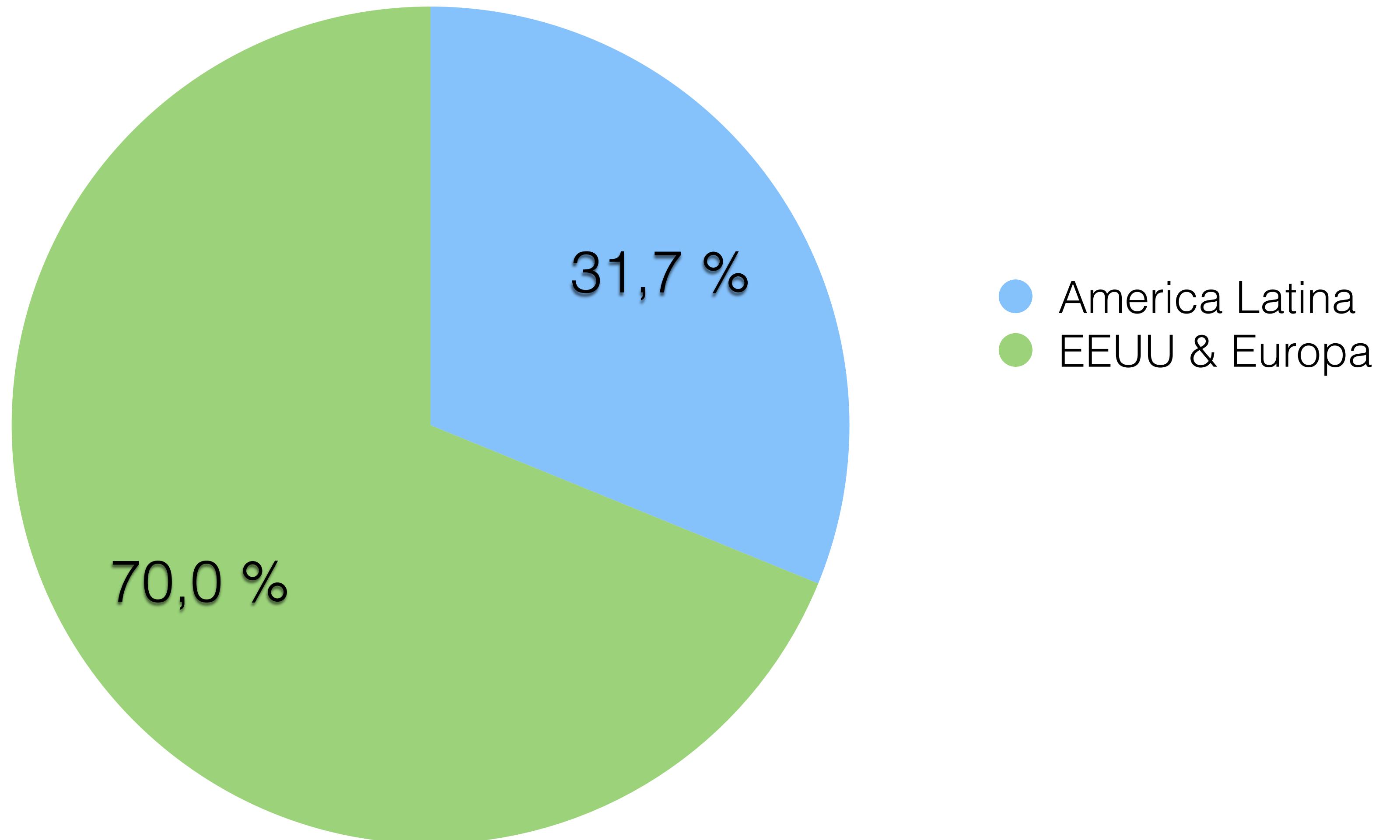


ECOMMERCE



MITOS

ECOMMERCE



A large, slightly blurry image of the Brazilian flag serves as the background for the text. The flag features the traditional green, yellow, and blue colors with the national coat of arms in the center.

EL PAÍS CON MAYOR USO DEL
COMERCIO ELECTRÓNICO
DE LATINOAMERICA

EXPANSIÓN COMERCIO ELECTRÓNICO

ARGENTINA 18,0%
MÉXICO 14,5%

NUEVOS COMPRADORES



Forrester

B2C Ecommerce Sales Growth in Latin America, by Country, 2012-2017

% change

	2012	2013	2014	2015	2016	2017
Argentina	31.1%	6.3%	24.0%	18.0%	12.0%	10.0%
Mexico	55.8%	41.9%	20.0%	14.5%	10.0%	5.0%
Brazil	21.8%	16.5%	19.1%	8.5%	6.9%	6.0%
Other	54.6%	40.8%	19.6%	14.2%	9.4%	4.5%
Latin America	37.5%	28.0%	19.8%	12.5%	8.8%	5.6%

Note: includes products and services ordered and leisure and unmanaged business travel sales booked using the internet via any device, regardless of the method of payment or fulfillment

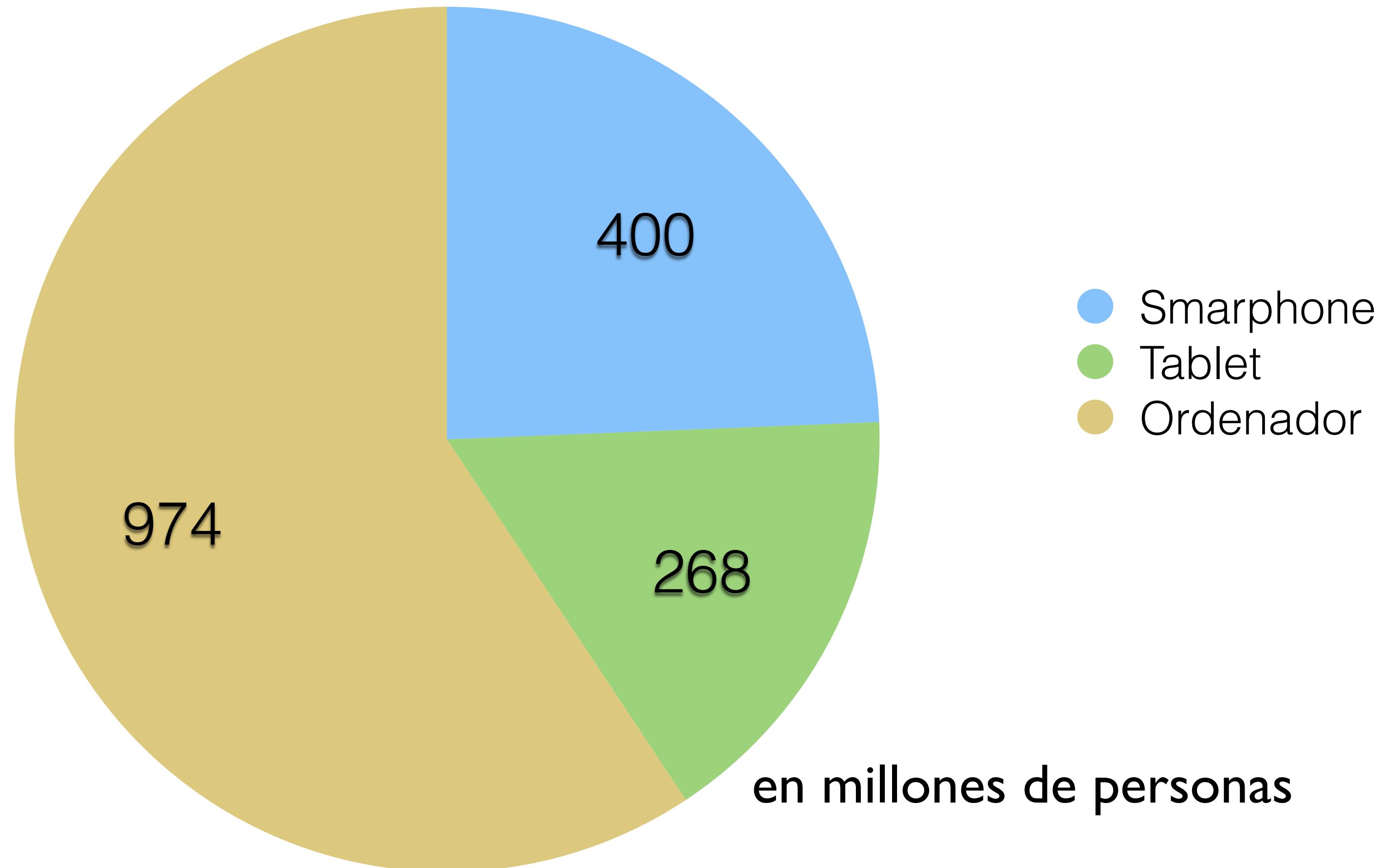
Source: eMarketer, Jan 2014

167725

www.eMarketer.com



TIPO DE VISITANTE



#SOCIALSELLING

CONVERSACIÓN MULTICANAL

Y

EL TÚNEL DE VENTA

#SOCIALSELLING



#SOCIALSELLING

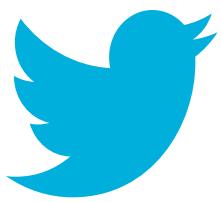


GRACIAS

COMO CONTACTAR CONMIGO



EMAIL: DMARTINEZ@SOLUCIONAFACIL.ES



TWITTER: @ DAVIDMCALDUCH

WWW.SOLUCIONAFACIL.ES/CONTACTAR

You
Merci.
Shukria
Tashakkur
Paldies
Hatur
bolzïn
Maketai
Y
sanco
gozaimashita
Aguje
spassibo
Fakauae
Denkauja
Maake
aniba
atu
unalchheesh
Mersi
Komapsumnida
Wabeeja
Medawasse
Tingki
Ekhmet
Mehrbani
Nenachalhya
Baiika Yuspagaràam
Minnonchar Atto
Gaejitho
Baikka
Atto
ekoju
Tavtapuch
Maiteka
siksama
Sikomo
Gracias
Dankscheen
Arigato
Efcharisto
Yaqhanyelay
Gui
Shukria
Thank
Chaltu
Dhanyabaaad
Merastawhy
nuhun
Biyang Grazie
Snachalhuya
Juspaxar